

What is [realtor.com](#)®?

The [realtor.com](#)® website and mobile experience provides buyers, sellers and renters of homes with the information, tools and professional expertise they need to discover and create their perfect home. As the official website of the National Association of REALTORS®, consumers know they can look to [realtor.com](#)® for the most comprehensive and accurate information anytime, anywhere.

What is Real Insiders?

Real Insiders is a way for you, the [realtor.com](#)® user, to provide feedback and suggest new ideas to make [realtor.com](#)® even better. We know that building the best experience for people to search and find the home of their dreams requires engaging with those who care most about that dream.

When you join Real Insiders, you'll help us improve [realtor.com](#)® by participating in surveys, group discussions and other creative feedback activities. In exchange for your participation, you will automatically be entered into sweepstakes to win amazing prizes!

How do I join?

Real Insiders members are selected from [realtor.com](#)®'s user base and invited to join via email. If you've received an email invitation to join Real Insiders, click the link in that message and follow the instructions to get started.

If you have not received an email invitation to join Real Insiders, but would like to be considered when we recruit new members, please email support@realinsiders.net.

How much does it cost?

Real Insiders is free. We only ask that members complete surveys in a timely manner.

How do I cancel my membership with Real Insiders?

We'd be sad to see you go, but here's how you can cancel your membership:

1. Opt out through the member portal by accessing your User Information Page and selecting 'Unsubscribe'
2. Request to be removed by emailing support@realinsiders.net
3. Opt out via email by clicking Unsubscribe

My time is valuable, what do I get for participating in Real Insiders?

In exchange for taking surveys and polls, you'll be entered into exclusive [realtor.com](#)®'s prizes and be the first to know about behind-the-scenes [realtor.com](#)® news, and more!

You can learn more about the prizes here: [LINK]

Now that I've signed up, when can I expect my first survey?

There will be plenty of surveys for you to take, and we'll update the site with new surveys and let you know. While you're there, let us know what you'd like to see by emailing support@realinsiders.net

Can I share my invitation email with a friend?

Yes! Real Insiders is open to everyone until we reach capacity.

When I click on the link in the invitation email, it doesn't work. Why?

That shouldn't happen. If you're having trouble logging in, please contact customer service at support@realinsiders.net

How will [realtor.com](https://www.realtor.com) use the information I provide?

[realtor.com](https://www.realtor.com) will use your feedback to better understand your likes and dislikes, and in turn offer a better user experience. Any information you provide will be used only in accordance with [realtor.com](https://www.realtor.com/privacy-policy)'s Privacy Policy [LINK].

How do I opt out?

If you don't respond to our invitation or if you opt-out of future Real Insiders communications, you won't receive any further correspondence about Real Insiders. If for some reason you do receive unwanted emails from Real Insiders, let us know at support@realinsiders.net

Is there anything that support@realinsiders.net can't do?

Nope, support@realinsiders.net is pretty amazing and can do just about everything. If you have any questions, big or small, send us a message at support@realinsiders.net